Introduced by Senator Kopp

December 11, 1996

An act to add Section 11410.60 to the Government amend Sections 125.7, 495, 652, 1247.66, 1267, 1310, 1322, and 2295 of the Business and Professions Code, to add Section 11410.60 to the Government Code, to amend Sections 1280, 1280.1, 1295, 1337.9, 1408, 1410, 1428, 1437, 1615, 1618, 1639.4, 1643.1, 1728.2, 1736, 1736.5, 106715, 108900, 111645, 115145, 116425, and 116625 of, and to add Section 100171 to, the Health and Safety Code, to add Section 1953.5 to the Unemployment Insurance Code, and to amend Sections 14088.23, 14123, 14123.2, 14126.50, 14171, 14171.5, and 14171.6 of the Welfare and Institutions Code, relating to administrative adjudication.

LEGISLATIVE COUNSEL'S DIGEST

SB 68, as amended, Kopp. Administrative adjudication: quasi-public entities.

Existing law, operative July 1, 1997, contains provisions regarding the administrative adjudication provisions of the Administrative Procedure Act.

This bill would make these administrative adjudication provisions of the act applicable to a decision by a private quasi-public entity, as defined, if the entity is created by statute for the purpose of administration of a state function a statute vests the power of decision in the entity and, under the federal or state Constitution or a federal or state statute, an

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evidentiary hearing for determination of facts is required for formulation and issuance of the decision.

The bill would also provide that whenever the State Department of Health Services is authorized or required by statute, regulation, due process, or a contract to conduct an adjudicative hearing leading to a final decision of the Director of Health Services or the department, in addition to the administrative adjudication provisions otherwise applicable to state agencies, a specific procedure would be prescribed that would, in certain areas of administrative law, govern instead of the otherwise applicable provisions. The bill would make conforming changes to other provisions relating to state hearings.

Vote: majority. Appropriation: no. Fiscal committee: no. State-mandated local program: no.

The people of the State of California do enact as follows:

- 1 SECTION 1. Section 11410.60 is added to the 2 Government Code, to read:
 - 11410.60. (a) This chapter applies to a decision by a private entity if both of the following conditions are met:
- 5 (1) The entity is created by statute for the purpose of administration of a state function.
 - (2) Under the federal or state Constitution or a federal or state statute, an evidentiary hearing for determination of facts is required for formulation and issuance of the decision.
 - (b) Notwithstanding subdivision (a), this chapter does not apply to a decision by a private entity if the decision is subject to administrative review in an adjudicative proceeding to which this chapter applies.
- 15 (c) For the purpose of the application of this chapter 16 to a decision by a private entity that meets the conditions 17 specified in subdivision (a), unless the provision or 18 context requires otherwise, the following terms have the 19 following meanings:
- 20 SECTION 1. Section 125.7 of the Business and 21 Professions Code is amended to read:

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125.7. In addition to the remedy provided for in 1 2 Section 125.5, the superior court for the county in which any licensee licensed under Division 2 (commencing with Section 500), or any initiative act referred to in that division, has engaged or is about to engage in any act which that constitutes a violation of a chapter of this code administered or enforced by a board referred to in Division 2 2 (commencing with Section 500), may, upon a petition filed by the board and accompanied by an affidavits in 10 affidavit or support thereof and 11 memorandum of points and authorities, issue 12 temporary restraining order or other appropriate order 13 restraining the licensee from engaging in the business or profession for which the person is licensed or from any part thereof, in accordance with the provisions of this 15 16 section.

(a) If the affidavits in support of the petition show that 18 the licensee has engaged or is about to engage in acts or omissions constituting a violation of a chapter of this code and if the court is satisfied that permitting the licensee to continue to engage in the business or profession for which the license was issued will endanger the public health, safety, or welfare, the court may issue an order temporarily restraining the licensee from engaging in the profession for which he or she is licensed.

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- (b) The order may not be issued without notice to the licensee unless it appears from facts shown by the affidavits that serious injury would result to the public before the matter can be heard on notice.
- (c) Except as otherwise specifically provided by this section, proceedings under this section shall be governed by Chapter 3 (commencing with Section 525) of Title 7 of Part 2 of the Code of Civil Procedure.
- (d) When a restraining order is issued pursuant to this 35 section, or within a time to be allowed by the superior 36 court, but in any case not more than 30 days after the restraining order is issued, an accusation shall be filed with the board pursuant to Section 11503 of the Government Code or, in the case of a licensee of the State Department of Health Services, with that department

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pursuant to Section 100171 of the Health and Safety Code. The accusation shall be served upon the licensee as provided by Section 11505 of the Government Code. The licensee shall have all of the rights and privileges available 5 as specified in Chapter 5 (commencing with Section 11500) of Part 1 of Division 3 of Title 2 of the Government 6 Code; however, if the licensee requests a hearing on the accusation, the board shall provide the licensee with a hearing within 30 days of the request and a decision within 15 days of the date of the conclusion of the hearing, or the court may nullify the restraining order previously issued. Any restraining order issued pursuant 12 to this section shall be dissolved by operation of law at the time the board's decision is subject to judicial review pursuant to Section 1094.5 of the Code of Civil Procedure. 15

- (e) The remedy provided for in this section shall be in addition to, and not a limitation upon, the authority provided by any other provision of this code.
- SEC. 2. Section 495 of the Business and Professions 20 *Code is amended to read:*
- 495. Notwithstanding any other provision of law, any entity authorized to issue a license or certificate pursuant to this code may publicly reprove a licentiate certificate holder thereof, for any act which that would constitute grounds to suspend or revoke a license or certificate. Any proceedings for public reproval, public 27 reproval suspension, public and or reproval 28 revocation shall be conducted in accordance with 29 Chapter 5 (commencing with Section 11500) of Part 1 of 30 Division 3 of Title 2 of the Government Code, or, in the case of a licensee or certificate holder under the jurisdiction of the State Department of Health Services, in accordance with Section 100171 of the Health and Safety Code.
- 35 SEC. 3. Section 652 of the Business and Professions 36 *Code is amended to read:*
- 652. Violation of this article in the case of a licensed 37 person constitutes unprofessional conduct and grounds 38 39 for suspension or revocation of his or her license by the board by whom he or she is licensed, or if a license has

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been issued in connection with a place of business, then for the suspension or revocation of the place of business 3 in connection with which the violation occurs. proceedings for suspension or revocation shall be 5 accordance with conducted in the Administrative Chapter 5 (commencing with Section 6 Procedure Act, 11500) of Part 1 of Division 3 of Title 2 of the Government Code, and each board shall have all the powers granted However, in the case of a licensee of the State 10 Department of Health Services, the proceedings shall be conducted in accordance with Section 110171 of the 12 Health and Safety Code. In addition, any violation 13 constitutes a misdemeanor as to any and all persons 14 offering, delivering, receiving, accepting, participating 15 in any rebate. refund, commission. 16 preference, patronage dividend, unearned discount, not 17 consideration, whether or licensed under 18 division, and is punishable by imprisonment in the county jail not exceeding six months, or by a fine not exceeding 20 two thousand five hundred dollars (\$2,500), or by both 21 the imprisonment and fine. 22

4. Section SEC. 1247.66 of the **Business** and 23 Professions Code is amended to read:

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- 1247.66. (a) The department may deny, suspend, or 25 revoke the certification of a hemodialysis technician if it hemodialysis that the technician compliance with this article, or any regulations adopted by the department to administer this article.
 - (b) The department may deny, suspend, or revoke the certification of a hemodialysis technician for any of the following causes:
 - (1) Unprofessional which conduct. includes incompetence or gross negligence in carrying out his or her usual functions.
- 35 (2) Procuring certificate a by fraud, 36 misrepresentation, or mistake.
- 37 (3) Making or giving any false statement or 38 information in conjunction with the application for issuance or renewal of a certificate.

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(4) Conviction of a crime substantially related to the qualifications, functions, and duties of a hemodialysis technician in which event the record of the conviction shall be conclusive evidence thereof.

- addition to other acts constituting unprofessional conduct within the meaning of this article, all of the following constitute unprofessional conduct:
- (1) Conviction for, or use of, any narcotic drug, as defined in Division 10 (commencing with Section 11000) 10 of the Health and Safety Code, or any dangerous drug, as defined in Article 7 (commencing with Section 4211) of 12 Chapter 9, or alcoholic beverages, to an extent or in a 13 manner dangerous or injurious to the hemodialysis 14 technician or any other person, or the public, to the extent that this use impairs the ability to conduct, with 16 safety to the public, the practice of a hemodialysis technician.
- 18 (2) Abuse, whether verbal, physical, or mental, of a 19 patient in any setting where health care is being 20 rendered.
 - to deny, (d) Proceedings suspend, or revoke certification under this article shall be conducted in accordance with Chapter 5 (commencing with Section 11500) of Part 1 of Division 3 of Title 2 of the Government Section 100171 of the Health and Safety Code.
 - (e) This section shall become inoperative on July 1, 1999, and, as of January 1, 2000, is repealed, unless a later enacted statute, which becomes effective on or before January 1, 2000, deletes or extends the dates on which it becomes inoperative and is repealed.
- 31 SEC. 5. Section 1267 of the Business and Professions 32 Code is amended to read:
- 33 1267. Any denial, suspension, or revocation of 34 license under this chapter shall be conducted compliance with Chapter 5 (commencing with Section 35 36 11500) of Part 1 of Division 3 of Title 2 of the Government
- Section 100171 of the Health and Safety Code. 37
- SEC. 6. Section 1310 of the Business and Professions 38
- Code is amended to read:

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1 1310. If the department determines that a laboratory 2 that has been issued a license or registration under this 3 chapter, except for a laboratory only performing tests or 4 examinations classified as waived under CLIA, no longer 5 substantially meets the requirements of this chapter or 6 the regulations adopted thereunder, the department, in 7 lieu of, or in addition to, revocation or suspension of the 8 license or registration under Sections 1320 or 1323, may 1320 impose any of the following:

- 10 (a) Directed plans of correction, as defined under 11 CLIA.
- 12 (b) Civil money penalties in an amount ranging from 13 fifty dollars (\$50) to three thousand dollars (\$3,000) per day of noncompliance, or per violation, for a condition level deficiency that does not pose immediate jeopardy, 16 to an amount ranging from three thousand fifty dollars 17 (\$3,050) to ten thousand dollars (\$10,000) per day of 18 noncompliance, or per violation, for a condition level 19 deficiency that poses immediate jeopardy, but only after notice and an opportunity to respond in accordance with Chapter 5 (commencing with Section 11500) of Part 1 of 21 Division 3 of the Government Section 100171 of the Health and Safety Code, and consideration of facts enumerated in CLIA in Section 493.1834 of Title 42 of the Code of Federal Regulations. 25
 - (c) Onsite monitoring, as defined under CLIA, and payment for the costs of onsite monitoring.

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- 28 (d) Any combination of the actions described in 29 subdivisions (a), (b), and (c).
 - SEC. 7. Section 1322 of the Business and Professions Code is amended to read:
- 32 1322. The proceedings under this chapter for the 33 suspension or revocation of a license or registration shall 34 with—Chapter 5 conducted accordance in 35 (commencing with Section 11500) of Part 1 of Division 3 of Title 2 of the Government Section 100171 of the Health 37 and Safety Code and the department shall have all the powers granted therein. 38
- 39 SEC. 8. Section 22958 of the Business and Professions 40 Code is amended to read:

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1 22958. (a) The state department may assess civil penalties against any person, firm, or corporation that sells, gives, or in any way furnishes to another person who is under the age of 18 years, any tobacco, cigarette, or 5 other cigarette papers, or any instrument paraphernalia that is designed for the smoking 6 ingestion of tobacco, products prepared from tobacco, or any controlled substance, according to the following schedule: (1) a civil penalty of from two hundred dollars 10 (\$200) to three hundred dollars (\$300) for the first violation, (2) a civil penalty of from six hundred dollars (\$600) to nine hundred dollars (\$900) for the second 12 13 violation within a five-year period, (3) a civil penalty of 14 from one thousand two hundred dollars (\$1,200) to one thousand eight hundred dollars (\$1,800) for a third 16 violation within a five-year period, (4) a civil penalty of from three thousand dollars (\$3,000) to four thousand 17 dollars (\$4,000) for a fourth violation within a five-year period, or (5) a civil penalty of from five thousand dollars 20 (\$5,000) to six thousand dollars (\$6,000) for a fifth or 21 subsequent violation within a five-year period. 22

- (b) The state department shall assess penalties accordance with the schedule set forth in subdivision (a) against any person, firm, or corporation that sells, offers for sale, or distributes tobacco products from a cigarette or tobacco products vending machine, or any person, firm, or corporation that leases, furnishes, or services these machines in violation of Section 22960.
- (c) If a civil penalty has been assessed pursuant to this section against any person, firm, or corporation for a 30 single, specific violation of this division, the person, firm, or corporation shall not be prosecuted under Section 308 of the Penal Code for a violation based on the same facts 34 or specific incident for which the civil penalty was assessed. If any person, firm, or corporation has been prosecuted for a single, specific violation of Section 308 of the Penal Code, the person, firm, or corporation shall not be assessed a civil penalty under this section based on the same facts or specific incident upon which

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prosecution under Section 308 of the Penal Code was 2 based.

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- (d) (1) In the case of a corporation or business with more than one retail location, to determine the number of accumulated violations for purposes of the penalty schedule set forth in subdivision (a), violations of this division by one retail location shall not be accumulated against other retail locations of that same corporation or business.
- (2) In the case of a retail location that operates pursuant to a franchise as defined in Section 20001 of the Business and Professions Code, violations of this division accumulated and assessed against a prior owner of a single 14 franchise location shall not be accumulated against a new owner of the same single franchise location for purposes 16 of the penalty schedule set forth in subdivision (a).
- (e) Proceedings under this section shall be conducted 18 in accordance with Chapter 5 (commencing with Section 11500) of Part 1 of Division 3 of Title 2 of the Government Section 100171 of the Health and Safety Code.
 - SEC. 9. Section 11410.60 is added to the Government Code, to read:
 - 11410.60. (a) As used in this section, "quasi-public governmental entity" means an entity, other than a agency, whether characterized by statute as a public corporation, public instrumentality, or otherwise, that is expressly created statute for the bypurpose administration of a state function.
 - (b) This chapter applies to an adjudicative proceeding conducted by a quasi-public entity if all of the following conditions are satisfied:
- 32 (1) A statute vests the power of decision in the 33 quasi-public entity.
- 34 (2) A statute, the United States Constitution, or the 35 California Constitution, requires an evidentiary hearing 36 for determination of facts for formulation and issuance of the decision. Nothing in this section is intended to create an evidentiary hearing requirement that is not otherwise 38 statutorily or constitutionally imposed.

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(3) The is not otherwise decision subject administrative review in an adjudicative proceeding to which this chapter applies.

- (c) For the purpose of application of this chapter to a decision by a quasi-public entity:
- (1) "Agency," as defined in Section 11405.30, also includes the private *quasi-public* entity.
- (2) "Regulation" means includes a rule promulgated by the private quasi-public entity.
- (d) Article 8 (commencing with Section 11435.05), requiring language assistance in an adjudicative proceeding, applies to a private entity that meets the conditions specified in subdivision (a) quasi-public entity 14 to the same extent as a state agency under Section 11018.
- SEC. 10. Section 1280 of the Health and Safety Code 16 *is amended to read:*
- 1280. (a) The state department provide may 18 consulting services upon request to any health facility to assist in the identification or correction of deficiencies or the upgrading of the quality of care provided by the health facility.
- (b) The state department shall notify the health 23 facility of all deficiencies in its compliance with this 24 chapter and the rules and regulations adopted 25 hereunder, and the health facility shall agree with the 26 state department upon a plan of correction that shall give the health facility a reasonable time to correct these deficiencies. If at the end of the allotted time, as revealed by inspection, the health facility has failed to correct the 30 deficiencies, the director may take action to revoke or suspend the license.
- (c) (1) In addition to subdivision (a), if the health 33 facility is licensed under subdivision (a), (b), or (f) of 34 Section 1250, and if the facility fails to implement a plan 35 of correction that has been agreed upon by both the 36 facility and the state department within a reasonable time, the state department may order implementation of the plan of correction previously agreed upon by the facility and the state department. If the facility and the state department fail to agree upon a plan of correction

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within a reasonable time and if the deficiency poses an immediate and substantial hazard to the health or safety of patients, then the director may take action to order implementation of a plan of correction devised by the state department. The order shall be in writing and shall contain a statement of the reasons for the order. If the facility does not agree that the deficiency poses an immediate and substantial hazard to the health or safety 9 of patients or if the facility believes that the plan of correction will not correct the hazard, or if the facility 10 more efficient or effective remedying the deficiency, the facility may, within 10 days 12 13 of receiving the plan of correction from the department, 14 appeal the order to the director. The director shall review information provided by the facility, the department, and 15 other affected parties and within a reasonable time 16 17 render a decision in writing that shall include a statement of reasons for the order. During the period which the director is reviewing the appeal, the order to implement the plan of correction shall be stayed. The opportunity for 21 appeal provided pursuant to this subdivision shall not be deemed to be an adjudicative hearing and is not required 23 to comply with Section 100171. 24

- (2) If any condition within a health facility licensed under subdivision (a), (b), or (f) of Section 1250 poses an immediate and substantial hazard to the health or safety of patients, the state department may order either of the following until the hazardous condition is corrected:
 - (A) Reduction in the number of patients.

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- (B) Closure of the unit or units within the facility that pose the risk. If the unit to be closed is an emergency room in a designated facility, as defined in Section 1797.67, the state department shall notify and coordinate with the local emergency medical services agency.
- 35 (3) The facility may appeal an order pursuant to 36 paragraph (2) by appealing to the superior court of the 37 county in which the facility is located.
- 38 (4) Paragraph (2) shall not apply to a deficiency for 39 which the facility was cited prior to January 1, 1994.

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(d) Reports on the results of each inspection of a health facility shall be prepared by the inspector or inspector team and shall be kept on file in the state 4 department along with the plan of correction and health 5 facility comments. The inspection report may include a recommendation for reinspection. Inspection reports of intermediate care facility/developmentally 8 habilitative an intermediate care or facility/developmentally disabled—nursing be shall provided by the state department to the appropriate 10 regional center pursuant to Chapter 5 (commencing with 12 Section 4620) of Division 4.5 of the Welfare 13 Institutions Code.

- (e) All inspection reports and lists of deficiencies shall 15 be open to public inspection when the state department 16 has received verification that the health facility has received the report from the state department. All plans 18 of correction shall be open to public inspection upon receipt by the state department.
- (f) In no event shall the act of providing a plan of 21 correction, the content of the plan of correction, or the 22 execution of a plan of correction, be used in any legal action or administrative proceeding as an admission within the meaning of Sections 1220 to 1227, inclusive, of the Evidence Code against the health facility, its licensee, or its personnel.
- SEC. 11. Section 1280.1 of the Health and Safety Code 28 is amended to read:
- 1280.1. (a) If a licensee of a health facility licensed 30 under subdivision (a), (b), or (f) of Section 1250 fails to correct a deficiency within the time specified in a plan of 32 correction, the state department may assess the licensee a civil penalty in an amount not to exceed fifty dollars 34 (\$50) per patient affected by the deficiency for each day 35 that the deficiency continues beyond the date specified 36 for correction. The civil penalties shall be assessed only 37 for deficiencies that pose an immediate and substantial 38 hazard to the health or safety of patients. If the licensee disputes determination by the state department regarding alleged failure to correct a deficiency

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regarding the reasonableness of the proposed deadline for correction, the licensee may, within 10 days, request a hearing pursuant to Chapter 5 (commencing with Section 11500) of Division 3 of Title 2 of the Government 5 Code Section 100171. Penalties shall be paid when appeals pursuant to those provisions have been exhausted.

- (b) This section shall not apply to a deficiency for which a facility was cited prior to January 1, 1994.
- SEC. 12. Section 1295 of the Health and Safety Code is amended to read:

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- 1295. Proceedings for the suspension, revocation, or denial of licenses or special permits under this chapter shall be conducted in accordance with the provisions of Chapter 5 (commencing with Section 11500) of Part 1 of Division 3 of Title 2 of the Government Code Section 100171, and the state department shall have all the powers granted by such provisions that section. In the event of conflict between the provisions of this chapter and such provisions of the Government Code Section 100171, the provisions of the Government Code Section 100171 shall
- 22 SEC. 13. Section 1337.9 of the Health and Safety Code 23 is amended to read:
 - 1337.9. (a) The state department may deny application for, or initiate an action to suspend or revoke, a nurse assistant, or deny a training and examination application.
- (b) The state department shall deny a training and examination application and deny, suspend, or revoke a certificate issued under this article if the applicant or certificate holder has been convicted of a violation or attempted violation of any one or more of the following 32 Penal Code provisions: Section 187, subdivision (a) of Section 192, Section 203, 205, 206, 207, 209, 210, 210.5, 211, 34 35 220, 222, 243.4, 245, 261, 262, or 264.1, Sections 265 to 267, 36 inclusive, Section 273a, 273.5, or 285, subdivisions (c), (d), (f), and (g) of Section 286, Section 288, subdivisions (c), 37 (d), (f), and (g) of Section 288a, Section 288.5, 289, 289.5, 38

368, 451, 459, 470, 475, 484, or 484b, Sections 484d to 484j,

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inclusive, Section 487, 503, or 518, unless any of the following applies:

- (1) The person was convicted of a felony and has obtained a certificate of rehabilitation under Chapter 3.5 (commencing with Section 4852.01) of Title 6 of the Penal Code and the information or accusation against him or her has been dismissed pursuant to Section 1203.4 of the Penal Code.
- (2) The person was convicted of a misdemeanor and 10 the information or accusation against him or her has been dismissed pursuant to Section 1203.4 or 1203.4a of the Penal Code.
- (3) The certificate holder was convicted of a felony or 14 a misdemeanor, but has previously disclosed the fact of each conviction to the department, and the department has made a determination in accordance with law that the conviction does not disqualify the applicant certification.
- (c) An application or certificate shall be 20 suspended, or revoked upon conviction in another state of an offense that, if committed or attempted in this state, would have been punishable as one or more of the offenses set forth in subdivision (b), unless evidence of rehabilitation comparable to the certificate rehabilitation or dismissal of a misdemeanor set forth in paragraph (1) or (2) of subdivision (b) is provided.
 - (d) The state department may deny an application or deny, suspend, or revoke a certificate issued under this article for any of the following:
 - (1) Unprofessional conduct, including, but not limited incompetence, gross negligence unless beyond circumstances the nurse assistant's control. physical, mental, or verbal abuse of patients misappropriation of property of patients or others.
- (2) Conviction of a crime substantially related to the 36 qualifications, functions, and duties of a certified nurse assistant, irrespective of a subsequent order Section 1203.4, 1203.4a, or 4852.13 of the Penal Code, where state department determines applicant or certificate holder has not adequately

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demonstrated that he or she has been rehabilitated and will present a threat to the health, safety, or welfare of patients.

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- (3) Conviction for, or use of, any controlled substance as defined in Division 10 (commencing with Section 11000), or any dangerous drug, as defined in Article 7 (commencing with Section 4211) of Chapter 9, or alcoholic beverages, to an extent or in a manner dangerous or injurious to the certified nurse assistant, any other person, or the public, to the extent that this use would impair the ability to conduct, with safety to the public, the practice authorized by a certificate.
- (4) Procuring a certified nurse assistant certificate by 14 fraud or misrepresentation or mistake.
- (5) Making false or giving any statement or 16 information in conjunction with the application for issuance of a nurse assistant certificate or training and examination application.
 - (6) Impersonating any applicant, or acting as proxy for an applicant, in any examination required under this article for the issuance of a certificate.
- (7) Impersonating another certified nurse assistant, a 23 licensed vocational nurse, or a registered nurse, or permitting or allowing another person to use a certificate 25 for the purpose of providing nursing services.
 - (8) Violating or attempting to violate, directly indirectly, or assisting in or abetting the violating of, or conspiring to violate any provision or term of, this article.
- (e) When the state department determines that a 30 certificate shall be suspended, the state department shall specify the period of actual suspension. The department may determine that the suspension shall be stayed, placing the certificate holder on probation with 34 specified conditions for a period not to exceed two years. 35 When the state department determines that probation is 36 the appropriate action, the certificate holder shall be notified that in lieu of the state department proceeding with a formal action to suspend the certification and in lieu of an appeal pursuant to subdivision (h), certificate holder may request to enter into a diversion

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program agreement. A diversion program agreement shall specify terms and conditions related to matters, including, but limited work performance, not to, rehabilitation, training, counseling, progress reports, and 5 treatment programs. If a certificate holder successfully completes a diversion program, no action shall be taken 6 upon the allegations that were the basis for the diversion agreement. Upon failure of the certificate holder to 9 comply with the terms and conditions of an agreement, 10 the state department may proceed with a formal action to suspend or revoke the certification. 12

- (f) A plea or verdict of guilty, or a conviction following 13 a plea of nolo contendere shall be deemed a conviction 14 within the meaning of this article. The state department 15 may deny an application or deny, suspend, or revoke a 16 certification based on a conviction as provided in this article when the judgment of conviction is entered or 18 when an order granting probation is made suspending the imposition of sentence.
- (g) Upon determination to deny an application or 21 denv. revoke. suspend a certificate. or the department shall notify the applicant or certificate holder in writing by certified mail of all of the following:
 - (1) The reasons for the determination.
- (2) The applicant's or certificate holder's right to 26 appeal the determination if the determination was made under subdivision (d).
- (h) (1) Upon written notification that the state 29 department has determined that an application shall be 30 denied or a certificate shall be denied, suspended, or under subdivision (d), the applicant certificate holder may request an administrative hearing by submitting a written request to the state department 34 within 20 business days of receipt of the written Notwithstanding Chapter 5 (commencing 35 notification. 36 with Section 11500) of Part 1 of Division 3 of Title 2 of the 37 Government Code, upon Upon receipt of a written 38 request, department shall the state hold an administrative hearing providing the applicant certificate holder with all of the following:

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(A) The opportunity to present his or her position, orally or in writing, with or without legal representation.

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- (B) The opportunity to subpoena and cross-examine witnesses pursuant to the procedures specified in Section 100171, except where those procedures are inconsistent with this section.
- (2) Hearings—A hearing under this section shall be conducted by a hearing—officers officer or administrative law judge designated by the director at a location, other 10 than the work facility, convenient to the applicant or certificate holder. The hearing shall be tape recorded and a written decision shall be sent by certified mail to the applicant or certificate holder within 30 calendar days of 14 the hearing. Except as specified in subdivision (i), the effective date of an action to revoke or suspend a certificate shall be specified in the written decision, or if 16 administrative hearing is timely requested, effective date will be 21 business days from written notification of the department's determination to revoke or suspend.
- (i) The state department may revoke or suspend a certificate prior to any hearing when immediate action is necessary in the judgment of the director to protect the public welfare. Notice of this action, including statement of the necessity of immediate action to protect the public welfare, shall be sent in accordance with subdivision (g). If the certificate holder requests an administrative hearing pursuant to subdivision (h), the state department shall hold the administrative hearing as 30 soon as possible but not later than 30 calendar days from receipt of the request for a hearing. A written hearing decision upholding or setting aside the action shall be sent by certified mail to the certificate holder within 30 calendar days of the hearing.
- (i) Upon the expiration of the term of suspension, he 36 or she shall be reinstated by the state department and shall be entitled to resume practice unless it is established to the satisfaction of the state department that the person has practiced as a certified nurse assistant in California

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this state during the term of suspension. In this event, the state department shall revoke the person's certificate.

(k) Upon a determination to deny an application or suspend a certificate, the state denv. revoke, or department shall notify the employer of the applicant or certificate holder in writing of that determination, and whether the determination is final, or whether a hearing is pending relating to this determination. If a licensee or facility is required to deny employment or terminate 10 employment of the employee based upon notice from the state that the employee is determined to be unsuitable for employment under this section, the licensee or facility shall not incur criminal, civil, unemployment insurance, 14 workers compensation, or administrative liability as a 15 result of that denial or termination.

SEC. 14. Section 1408 of the Health and Safety Code is amended to read:

1408. (a) Upon verification of compliance with this chapter and with the approval of the department, the department shall issue the license to the applicant.

(b) If the applicant is not in compliance with this 22 chapter, the department shall deny the applicant a license. Immediately upon the denial of any license, the department shall notify the applicant in writing. Within 20 days of receipt of the department's notice, the applicant may present his or her written petition for a hearing to the department. The proceedings shall be conducted in accordance with Chapter 5 (commencing with Section 11500) of Part 1 of Division 3 of Title 2 of the 30 Government Code Section 100171.

SEC. 15. Section 1410 of the Health and Safety Code 32 is amended to read:

1410. The department suspend revoke may or 34 licenses issued under this chapter for violation of any provisions of this chapter or rules and regulations 36 promulgated hereunder. In addition, the department shall assess a civil penalty in the amount of fees received by a licensee as a result of a violation of any provisions of this chapter or rules and regulations promulgated **— 19 —** SB 68

hereunder. Proceedings to suspend or revoke a license shall be conducted pursuant to Section 100171.

SEC. 16. Section 1428 of the Health and Safety Code is amended to read:

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1428. (a) If the licensee desires to contest a citation or the proposed assessment of a civil penalty therefor, the licensee shall use the processes described in subdivisions (b) and (c) for classes "AA," "A," or "B" citations. As a result of a citation review conference, a citation or the 10 proposed assessment of a civil penalty may be affirmed, modified, or dismissed by the director or the director's designee. If the director's designee affirms, modifies, or dismisses the citation or proposed assessment of a civil penalty, he or she shall state with particularity in writing 15 his or her reasons for that action, and shall immediately transmit a copy thereof to each party to the original complaint. If the licensee desires to contest a decision made after the citation review conference, the licensee shall inform the director in writing within 15 business days after he or she receives the decision by the director's designee.

(b) If a licensee notifies the director that he or she 23 intends to contest a class "AA" or a class "A" citation, the licensee may first within 15 business days after service of the citation notify the director in writing of his or her request for a citation review conference. The licensee shall inform the director in writing, within 15 business days of the service of the citation or the receipt of the decision of the director's designee after the citation 30 review conference, of the licensee's intent to adjudicate the validity of the citation in the municipal or superior court in the county in which the long-term health care facility is located. In order to perfect a judicial appeal of a contested citation, a licensee shall file a civil action in the municipal or superior court in the county in which the 36 long-term health care facility is located. The action shall be filed no later than 90 calendar days after a licensee notifies the director he or she intends to contest the citation, or no later than 90 days after the receipt of the decision by the director's designee after the citation **SB** 68 **— 20 —**

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review conference, and served not later than 90 days after filing. Notwithstanding any other provision of law, for those citations issued after January 1, 1993, a licensee prosecuting a judicial appeal shall file and serve an at-issue memorandum pursuant to Rule 209 of California Rules of Court by July 1, 1993, or within six months after the state department files its answer in the appeal, whichever is later. Notwithstanding subdivision 9 (d), the court shall dismiss the appeal upon motion of the 10 state department if the at-issue memorandum is not filed by the facility within the period specified. 12

- (c) If a licensee desires to contest a class "B" citation, 13 the licensee may request, within 15 business days after service of the citation, a citation review conference, by writing the director or the director's designee of the licensee's intent to appeal the citation through the citation review conference. If the licensee wishes to appeal the citation which has been upheld in a citation review conference, the licensee shall, within 15 working days from the date the citation review conference decision was rendered, notify the director director's designee that he or she wishes to appeal the decision through the procedures set forth in subdivision (c) of Section 14123 of the Welfare and Institutions Code Section 100171. The administrative law judge may affirm, modify, or dismiss the citation or the proposed assessment of a civil penalty. The licensee may choose to have his or her appeal heard by the administrative law judge without having first appealed the decision to a citation review conference by notifying the director in writing within 15 business days of the service of the citation.
 - (d) If a licensee is dissatisfied with the decision of the administrative law judge, the licensee may, in lieu of seeking judicial review of the decision as provided in Section 1094.5 of the Code of Civil Procedure, elect to submit the matter to binding arbitration by filing, within 60 days of its receipt of the decision, a request for arbitration with the American Arbitration Association. The parties shall agree upon an arbitrator designated from the American Arbitration Association in accordance

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with the association's established rules and procedures. The arbitration hearing shall be set within 45 days of the election to arbitrate, but in no event less than 28 days from the date of selection of an arbitrator. The arbitration hearing may be continued up to 15 additional days if necessary at the arbitrator's discretion. Except 6 otherwise specifically provided in this subdivision, the 8 arbitration hearing shall be conducted in accordance 9 with the American Arbitration Association's established 10 rules and procedures.

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(e) If an appeal is prosecuted under this section, including an appeal taken in accordance with subdivision (c) of Section 14123 of the Welfare and Institutions Code, 14 the state department shall have the burden establishing by a preponderance of the evidence that (1) the alleged violation did occur, (2) the alleged violation met the criteria for the class of citation alleged, and (3) assessed penalty was appropriate. department shall also have the burden of establishing by a preponderance of the evidence that the assessment of a civil penalty should be upheld. If a licensee fails to notify the director in writing that he or she intends to contest the citation, or the proposed assessment of a civil penalty therefor, or the decision made by the director's designee, after a citation review conference, within the time specified in this section, the decision by the director's designee after a citation review conference shall be deemed a final order of the state department and shall not be subject to further administrative review, except that the licensee may seek judicial relief from the time limits specified in this section. If a licensee appeals a contested citation or the assessment of a civil penalty, no civil penalty shall be due and payable unless and until the appeal is terminated in favor of the state department.

(f) The director or the director's designee 36 establish an independent unit of trained citation review conference hearing officers within the state department to conduct citation review conferences. Citation review conference hearing officers shall be directly responsible to the deputy director for licensing and certification, and **SB** 68

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be concurrently employed supervisors, shall not as district administrators, or regional administrators with the licensing and certification division. Specific training shall be provided to members of this unit on conducting 5 an informal conference, with emphasis on the regulatory 6 and legal aspects of long-term health care.

Where the state department issues a citation as a result of a complaint or regular inspection visit, and a resident or residents are specifically identified in a citation by name as being specifically affected by the violation, then the following persons may attend the citation review conference:

- (1) The complainant and his or her designated 14 representative.
- (2) A personal health care provider, designated by the 16 resident.
 - (3) A personal attorney, only if the long-term health care facility has an attorney present.
- (4) Any person representing the Office of the State 20 Long-Term Care Ombudsman, as defined in subdivision (c) of Section 9701 of the Welfare and Institutions Code.

Where the state department determines that residents 23 in the facility were threatened by the cited violation but does not name specific residents, any person representing the Office of the State Long-Term Care Ombudsman, as defined in subdivision (c) of Section 9701 of the Welfare Institutions Code, and a representative of the residents or family council at the facility may participate represent all residents. In this case. representatives shall be the sole participants for the residents in the conference. The residents' council shall designate which representative will participate.

The complainant, affected resident, or their designated 34 representatives shall be notified by the state department 35 of the conference and their right to participate. The 36 director's designee shall notify the complainant or his or her designated representative and the affected resident or his or her designated representative, of his or her determination based on the citation review conference.

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(g) In assessing the civil penalty for a violation, all relevant facts shall be considered, including, but not limited to, all of the following:

- (1) The probability and severity of the risk which the violation presents to the patient's or resident's mental and physical condition.
 - (2) The patient's or resident's medical condition.

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- (3) The patient's or resident's mental condition and his or her history of mental disability.
- (4) The good faith efforts exercised by the facility to prevent the violation from occurring.
- (5) The licensee's history of compliance with regulations.
- (h) Except as otherwise provided in this subdivision, an assessment of civil penalties for a class "A" or class "B" violation shall be trebled and collected for a second and subsequent violation for which a citation of the same class was issued within any 12-month period. Trebling shall occur only if the first citation issued within the 12-month period was issued in the same class, a civil penalty was assessed, and a plan of correction was submitted for the previous same-class violation occurring within the period, without regard to whether the action to enforce the previous citation has become final. However, the increment to the civil penalty required by this subdivision shall not be due and payable unless and until the previous action has terminated in favor of the state department.

If the class "B" citation is issued for a patient's rights violation, as defined in subdivision (d) of Section 1424, it shall not be trebled unless the state department determines the violation has a direct or immediate relationship to the health, safety, security, or welfare of long-term health care facility residents.

- 35 (i) The director shall prescribe procedures for the 36 issuance of a notice of violation with respect to violations 37 having only a minimal relationship to safety or health.
 - (j) Actions brought under this chapter shall be set for trial at the earliest possible date and shall take precedence on the court calendar over all other cases

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except matters to which equal or superior precedence is specifically granted by law. Times for responsive pleading and for hearing the proceeding shall be set by the judge of the court with the object of securing a decision as to 5 subject matters at the earliest possible time.

- (k) If the citation is dismissed, the state department shall take action immediately to ensure that the public records reflect in a prominent manner that the citation was dismissed.
- (1) Penalties paid on violations under this chapter shall be applied against the state department's accounts to offset any costs incurred by the state pursuant to this chapter. Any costs or penalties assessed pursuant to this 14 chapter shall be paid within 30 days of the date the 15 decision becomes final. If a facility does not comply with requirement, the state department shall withhold 16 this any payment under the Medi-Cal program until the debt 18 is satisfied. No payment shall be withheld if the state department determines that it would cause undue 20 hardship to the facility or to patients or residents of the facility.
- (m) The amendments made to subdivisions (a) and 23 (c) of this section by Chapter 84 of the Statutes of 1988, to extend the number of days allowed for the provision of notification to the director, do not affect the right, that is also contained in those amendments, to request judicial relief from these time limits.
- 28 SEC. 17. Section 1437 of the Health and Safety Code 29 is amended to read:
- 30 1437. If a health facility, or an applicant for a license 31 has not been previously licensed pursuant to Chapter 2 (commencing with Section 1250), the state department may only provisionally license the facility as provided in 34 this section. A provisional license to operate a health 35 facility shall terminate six months from the date of 36 issuance. Within 30 days of the termination of a provisional license, the state department shall give the 37 38 facility a full and complete inspection, and, if the facility meets all applicable requirements for licensure, a regular license shall be issued. If the health facility does not meet

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the requirements for licensure but has made substantial 2 progress towards meeting the requirements, 3 determined by department, the state the initial provisional license shall be renewed for six months. If the 5 state department determines that there has not been substantial progress towards meeting licensure 6 requirements at the time of the first full inspection provided by this section, or, if the state department 8 determines upon its inspection made within 30 days of the 10 termination of a renewed provisional license that there is lack of full compliance with the requirements, no further 12 license shall be issued.

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If an applicant for a provisional license to operate a 14 health facility has been denied provisional licensing by 15 the state department, he or she may contest the denial by 16 filing a statement of issues, as provided in Section 11504 of the Government Code, and the proceedings to review 18 the denial shall be conducted pursuant to Chapter 5 (commencing with Section 11500) of Part 1 of Division 3 20 of Title 2 of the Government Code request for a hearing pursuant to Section 100171.

The department shall not apply less stringent criteria when granting a provisional license pursuant to this section than it applies when granting a permanent license.

General acute care hospitals and acute psychiatric hospitals are exempt from this section.

28 SEC. 18. Section 1615 of the Health and Safety Code 29 is amended to read:

30 1615. (a) A license shall be automatically revoked when there is a change of address, ownership, or person in charge of biologics production. However, a new license may be secured for the new location, owner, or person in 33 charge prior to the actual change, provided if the 34 contemplated change is in compliance with all 36 provisions of this chapter, and regulations pertaining 37 thereto.

(b) Proceedings for denial of 38 license shall be 39 conducted in accordance with Chapter 5 (commencing **SB** 68 <u> — 26 —</u>

with Section 11500), Part 1, Division 3, Title 2 of the Government Code Section 100171.

- 3 SEC. 19. Section 1618 of the Health and Safety Code 4 is amended to read:
- 1618. (a) Licenses shall be suspended or revoked by 5 the department for the violation of any provision of this 6 chapter, or of any rule or regulation made by the department under authority conferred by this chapter.
- The proceedings shall be conducted in accordance with
- 10 Chapter 5 (commencing with Section 11500), Part 1,
- 11 Division 3, Title 2 of the Government Code, and the
- department shall have all the powers granted therein 12
- 13 Section 100171.

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- (b) Licenses may be denied for any reason applicable 15 to revocation and suspension of licenses.
- (c) District and city attorneys shall prosecute violations of this chapter upon evidence of violations within their respective jurisdictions submitted by the 19 department.
- 20 SEC. 20. Section 1639.4 of the Health and Safety Code 21 is amended to read:
- 22 1639.4. Immediately upon the denial of any 23 application for a license, the state department shall notify the applicant in writing. Within 20 days after the state department mails the notice, the applicant may present a written petition for a hearing to the state department. Upon receipt by the state department of the petition in proper form, the petition shall be set for hearing. The 29 proceedings shall be conducted in accordance with 30 Chapter 5 (commencing with Section 11500) of Part 1 of
- 31 Division 3 of Title 2 of the Government Code Section 32 100171.
- 33 SEC. 21. Section 1643.1 of the Health and Safety Code 34 is amended to read:
- 35 1643.1. Proceedings for the suspension or revocation 36 of licenses under this chapter shall be conducted in
- accordance with Chapter 5 (commencing with Section
- 38 11500) of Part 1 of Division 3 of Title 2 of the Government
- Code, and the state department shall have all the powers
- granted therein Section 100171.

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SEC. 22. Section 1728.2 of the Health and Safety Code is amended to read:

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- 1728.2. (a) If a home health agency or an applicant for a license has not been previously licensed, the state department may only issue a provisional license to the agency as provided in this section.
- (b) A provisional license to operate a home health agency shall terminate six months from the date of issuance.
- (c) Within 30 days prior to the termination of a provisional license, the state department shall give the agency a full and complete inspection, and, if the agency meets all applicable requirements for licensure, a regular 14 license shall be issued. If the home health agency does not meet the requirements for licensure but has substantial progress towards meeting the requirements, determined by the state department, the provisional license shall be renewed for six months.
- (d) If the state department determines that there has 20 not been substantial progress towards meeting licensure requirements at the time of the first full inspection provided by this section, or, if the state department determines upon its inspection made within 30 days of the termination of a renewed provisional license that there is lack of full compliance with the requirements, no further license shall be issued.
- (e) If an applicant for a provisional license to operate 28 a home health agency has been denied provisional licensing by the state department, the applicant may contest the denial by filing a statement of issues, as provided in Section 11504 of the Government Code, and the proceedings to review denial shall be conducted pursuant to Chapter 5 (commencing with Section 11500) 34 of Part 1 of Division 3 of Title 2 of the Government Code request for a hearing pursuant to Section 100171.
- 36 (f) The department shall not apply less stringent criteria when granting a provisional license pursuant to 37 this section than it applies when granting a permanent 38 license.

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1 SEC. 23. Section 1736 of the Health and Safety Code is amended to read:

1736. Proceedings for the denial, suspension or revocation of licenses or denial or withdrawal of approval under this chapter shall be conducted in accordance with the provisions of Chapter 5 (commencing with Section 11500) of Part 1 of Division 3 of Title 2 of the Government Code, and the state department shall have all the powers granted therein. In case of conflict between the provisions of this chapter and the provisions of Chapter 10 5 (commencing with Section 11500), the latter provisions shall prevail Section 100171.

The suspension, expiration, or forfeiture by operation 14 of law of a license issued by the state department, or; its suspension, forfeiture, or cancellation by order of the state department or by order of a court of law; or its surrender without the written consent of the state department, shall not deprive the state department of its authority to institute or continue a disciplinary proceeding against the licensee ground upon any provided by law or to enter an order suspending or revoking the license or otherwise taking disciplinary action against the licensee on any such ground.

SEC. 24. Section 1736.5 of the Health and Safety Code is amended to read:

1736.5. (a) The state department shall 27 training application and deny, suspend, or revoke a certificate issued under this article if the applicant or certificate holder has been convicted of a violation or attempted violation of any of the following Penal Code provisions: Section 187, subdivision (a) of Section 192, Section 203, 205, 206, 207, 209, 210, 210.5, 211, 220, 222, 32 243.4, 245, 261, 262, or 264.1, Sections 265 to 267, inclusive, 34 Section 273a, 273.5, or 285, subdivisions (c), (d), (f), and 35 (g) of Section 286, Section 288, subdivisions (c), (d), (f), and (g) of Section 288a, Section 288.5, 289, 289.5, 368, 451, 459, 470, 475, 484, or 484b, Sections 484d to 484j, inclusive, 37 38 Section 487, 503, or 518, unless any of the following apply:

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(commencing with Section 4852.01) of Title 6 of the Penal Code and the information or accusation against him or her has been dismissed pursuant to Section 1203.4 of the Penal Code.

(2) The person was convicted of a misdemeanor and the information or accusation against him or her has been dismissed pursuant to Section 1203.4 or 1203.4a of the Penal Code.

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- (3) The certificate holder was convicted of a felony or 10 a misdemeanor, but has previously disclosed the fact of each conviction to the department, and the department has made a determination in accordance with law that the conviction does not disqualify the applicant certification.
- (b) An application or certificate shall be denied, 16 suspended, or revoked upon conviction in another state of an offense that, if committed or attempted in this state, would have been punishable as one or more of the offenses set forth in subdivision (a), unless evidence of rehabilitation comparable the certificate of to rehabilitation or dismissal of a misdemeanor set forth in paragraph (1) or (2) of subdivision (a) is provided.
 - (c) The state department may deny an application or deny, suspend, or revoke a certificate issued under this article for any of the following:
 - (1) Unprofessional conduct, including, but not limited to, incompetence, gross negligence, physical, mental, or verbal abuse of patients, or misappropriation of property of patients or others.
- (2) Conviction of a crime substantially related to the qualifications, functions, and duties of a home health aide, irrespective of a subsequent order under Section 1203.4, 1203.4a, or 4852.13 of the Penal Code, where the state 34 department determines that the applicant or certificate holder has not adequately demonstrated that he or she 36 has been rehabilitated and will present a threat to the health, safety, or welfare of patients.
- 38 (3) Conviction for, or use of, any controlled substance as defined in Division 10 (commencing with Section 11000), or any dangerous drug, as defined in Article 7

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(commencing with Section 4211) of Chapter 9, or alcoholic beverages, to an extent or in a manner 3 dangerous or injurious to the home health aide, any other person, or the public, to the extent that this use would impair the ability to conduct, with safety to the public, the practice authorized by a certificate.

- (4) Procuring a home health aide certificate by fraud or, misrepresentation, or mistake.
- (5) Making or giving any false statement or 10 information in conjunction with the application for issuance of a home health aide certificate or training and examination application.
- (6) Impersonating any applicant, or acting as proxy for 14 an applicant, in any examination required under this article for the issuance of a certificate.
- (7) Impersonating home aide, another health licensed vocational nurse, or a registered nurse, 18 permitting or allowing another person to use a certificate for the purpose of providing nursing services.
- (8) Violating or attempting to violate, directly 21 indirectly, or assisting in or abetting the violation of, or conspiring to violate any provision or term of, this article.
- (d) When the state department determines that a 24 certificate shall be suspended, the state department shall specify the period of actual suspension. The department may determine that the suspension shall be stayed, placing the certificate holder on probation with specified conditions for a period not to exceed two years. 29 When the state department determines that probation is 30 the appropriate action, the certificate holder shall be notified that in lieu of the state department proceeding with a formal action to suspend the certification and in lieu of an appeal pursuant to subdivision (g), the certificate holder may request to enter into a diversion A program agreement. diversion program agreement 36 shall specify terms and conditions related to matters, including, but not limited to, work performance, rehabilitation, training, counseling, progress reports, and treatment programs. If a certificate holder successfully completes a diversion program, no action shall be taken

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upon the allegations that were the basis for the diversion agreement. Upon failure of the certificate holder to comply with the terms and conditions of an agreement, the state department may proceed with a formal action to suspend or revoke the certification.

- (e) A plea or verdict of guilty, or a conviction following a plea of nolo contendere, shall be deemed a conviction within the meaning of this article. The state department may deny an application or deny, suspend, or revoke a 10 certification based on a conviction as provided in this article when the judgment of conviction is entered or when an order granting probation is made suspending the imposition of sentence.
- (f) Upon determination to deny an application or revoke, suspend certificate. 15 deny, or a the state applicant department shall notify certificate the or holder in writing by certified mail of all of the following:
 - (1) The reasons for the determination.

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- (2) The applicant's or certificate holder's right to appeal the determination if the determination was made under subdivision (c).
- (g) (1) Upon written notification that the state department has determined that an application shall be denied or a certificate shall be denied, suspended, or revoked under subdivision (c), the applicant or certificate holder may request an administrative hearing by submitting a written request to the state department 28 within 20 business days of receipt of the written Notwithstanding Chapter 5 (commencing 29 notification. 30 with Section 11500) of Part 1 of Division 3 of Title 2 of the 31 Government Code, upon Upon receipt of a written department request. the state shall hold administrative hearing providing the applicant or certificate holder with all of the following:
- 35 (A) The opportunity to present his or her position, 36 orally or in writing, with or without legal representation.
 - (B) The opportunity to subpoena and cross-examine witnesses pursuant to procedures specified in Section 100171. except insofar as those procedures inconsistent with this section.

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(2) Hearings A hearing under this section shall be conducted by a hearing officers officer or administrative law judge designated by the director at a location other than the work facility convenient to the applicant or certificate holder. The hearing shall be tape recorded and a written decision shall be sent by certified mail to the applicant or certificate holder within 30 calendar days of the hearing. Except as specified in subdivision (h), the effective date of an action to revoke or suspend a certificate shall be specified in the written decision, or if 10 administrative hearing is timely requested, effective date will be 21 business days from written 12 13 notification of the department's determination to revoke 14 or suspend.

- (h) The state department may revoke or suspend a 16 certificate prior to any hearing when immediate action is necessary in the judgment of the director to protect the public welfare. Notice of this action, including statement of the necessity of immediate action to protect the public welfare, shall be sent in accordance with subdivision (f). If the certificate holder requests an administrative hearing pursuant to subdivision (g), the state department shall hold the administrative hearing as soon as possible but not later than 30 calendar days from receipt of the request for a hearing. A written hearing decision upholding or setting aside the action shall be sent by certified mail to the certificate holder within 30 calendar days of the hearing.
- (i) Upon the expiration of the term of suspension, he 30 or she shall be reinstated by the state department and shall be entitled to resume practice unless it is established to the satisfaction of the state department that the person has practiced as a home health aide in California during the term of suspension. In this event, department shall revoke the person's certificate.
 - (j) Upon a determination to deny an application or deny, revoke, or suspend a certificate, the department shall notify the employer of the applicant or certificate holder in writing of that determination, and whether the determination is final, or whether a hearing is pending

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relating to this determination. If a licensee or facility is required to deny employment or terminate employment of the employee based upon notice from the state that the employee is determined to be unsuitable for employment under this section, the licensee or facility shall not incur criminal, civil, unemployment insurance, workers' 6 compensation, or administrative liability as a result of that 8 denial or termination.

9 SEC. 25. Section 100171 is added to the Health and 10 Safety Code, to read:

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100171. Notwithstanding any other provision of law, whenever the department is authorized or required by statute, regulation, due process (Fourteenth 14 Amendment, United State Constitution; subdivision (a) of Section 7 of Article I, California Constitution), or a 16 contract, to conduct an adjudicative hearing leading to a final decision of the director or the department, the 18 following shall apply:

- (a) The proceeding shall be conducted pursuant to the administrative adjudication provisions of Chapter with Section 11400) and (commencing Chapter 22 (commencing with Section 11500) of Part 1 of Division 3 of Title 2 of the Government Code, except as specified in this section.
- 25 (b) Notwithstanding Section 11502 of the 26 Government Code, whenever the department conducts a hearing under Chapter 4.5 (commencing with Section 114000) or Chapter 5 (commencing with Section 11500) of Part 1 of Division 3 of Title 2 of the Government Code, 30 the hearing shall be conducted before an administrative law judge selected by the department and assigned to a hearing office complies with 32 that the procedural requirements of Chapter 4.5 (commencing with Section 34 11400) of Part 1 of Division 3 of Title 2 of the Government 35 Code.
- (c) Notwithstanding Section 11508 of the Government 36 Code, whenever the department conducts a hearing 37 under Chapter 4.5 (commencing with Section 11400) or 38 Chapter 5 (commencing with Section 11500) of Part 1 of Division 3 of Title 2 of the Government Code, the time

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and place of the hearing shall be determined by the staff assigned to the hearing office of the department, unless the department by regulation specifies otherwise.

- (d) Notwithstanding subdivision (d) of Section 11512 of the Government Code, the proceedings described in this section may be reported or recorded in any manner specified by the director that is capable of producing an adequate record of the proceedings for judicial review.
- 9 (e) (1) The following sections of the 10 Code shall apply to any adjudicative hearing conducted by the department only if the department has not, by regulation, specified an alternative procedure for the 12 13 particular type of hearing at issue: Section 11503 (relating 14 to accusations), Section 11504 (relating to statements of 15 issues), Section 11505 (relating to the contents of the 16 statement to respondent), Section 11506 (relating to the notice of defense), Section 11507.6 (relating to discovery 17 18 rights and procedures), Section 11508 (relating to the 19 time and place of hearings), and Section 11516 (relating 20 to amendment of accusations).
- specified alternative procedure (2) Any 22 department in accordance with this subdivision shall conform to the purpose of the Government 24 provision it replaces insofar as it is possible to do so 25 consistent with the specific procedural requirements applicable to the type of hearing at issue.
- alternative procedures adopted (3) Any 28 department under this subdivision shall not diminish the amount of notice given of the issues to be heard by the 30 department or deprive appellants of the right suitable theparticular to proceedings. 32 Modifications of time frames or of the place of hearing made by regulation may not lengthen time frames within 34 which the department is required to act nor require 35 hearings to be held at a greater distance from the 36 appellant's place of residence or business than is the case otherwise under theapplicable Government provision.
- (f) The specific time lines specified in Section 11517 of 39 40 the Government Code shall not apply to any adjudicative

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hearing conducted by the department to the extent that the department has, by regulation, specified different time lines for the particular type of hearing at issue.

(g) In the case of any adjudicative hearing conducted 5 by the department, "transcript," as used in subdivision 6 (c) of Section 11517 of the Government Code, shall be deemed to include any alternative form of recordation of the oral proceedings, including, but not limited to, an audiotape.

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- (h) Pursuant to Section 11415.50 of the Government Code, the department may, by regulation, provide for any appropriate informal procedure to be used for an informal level of review that does not itself lead to a final 14 decision of the department or the director. The 15 procedures specified in Article 10 (commencing with 16 Section 11445.10) of Chapter 4.5 of Part 1 of Division 3 of 17 Title 2 of the Government Code shall not apply to any 18 such an informal level of review.
- (i) Notwithstanding any other provision of law, any 20 adjudicative hearing conducted by the department that is conducted pursuant to a federal statutory or regulatory 22 requirement that contains specific procedures may be 23 conducted pursuant to those procedures to the extent 24 they are inconsistent with the procedures specified in this 25 section.
- (j) Nothing in this section shall apply to a fair hearing 27 involving a Medi-Cal beneficiary insofar as the hearing is, agreement otherwise, heard or before an law administrative judge employed bν State Department of Social Services.
- (k) Nothing in this provision shall supersede express 32 provisions of law that apply to any hearing that is not adjudicative in nature or that does not involve due 34 process rights specific to an individual or specific individuals, as opposed to the general public or a segment 36 of the general public.
- SEC. 26. Section 106715 of the Health and Safety Code 37 38 is amended to read:
- 39 106715. (a) Notwithstanding any other provisions of this article, the department upon the recommendation of

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the committee may suspend, deny, refuse to renew, or revoke a registration certificate issued under provisions of this article after sufficient notice and an 3 opportunity for a hearing and upon findings that the 5 registered environmental health specialist has done any 6 of the following:

- (1) Knowingly made a false statement of fact required to be revealed in the application for registration.
- (2) Been convicted of a crime, if the crime is related the qualifications. functions. 10 to and duties environmental health specialist.
 - (3) Knowingly made a false statement of fact required to be revealed in an application for, or renewal of, registration.
- (4) Committed an act of deceit, misrepresentation, of contract, fraud, negligence, professional 16 violation incompetence, or unethical practice.
- (b) The procedure to deny, suspend, refuse to renew, 19 or revoke an environmental health specialist registration certificate pursuant to this section shall be as follows:
 - (1) All cases, complaints, or allegations charging a violation of this subdivision shall be made in writing and submitted to the department.
 - (2) The department shall make a preliminary investigation by:
 - (A) Obtaining copies of all pertinent written documents (laws, reports, contacts, and correspondence).
- (B) Interviewing, in person or by telephone, of all 29 individuals involved with the issue. 30
- (3) The department shall compile the information into a confidential case document that includes the following: 32
 - (A) A description of the complaint.
 - (B) A chronology of events.
 - (C) Results of the interviews.
- (D) Copies of the written documents. 36
- (4) The case document shall be 37 submitted to each
- 38 member ofcommittee their the requesting
- recommendation whether or not the information
- warrants further investigation and an informal hearing.

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1 (5) The shall review department committee 2 recommendations and the preliminary investigation findings and then decide whether to dismiss the complaint or proceed to an informal committee hearing. Dismissal of the charges shall be followed by a letter to complainant and the registered environmental health specialist involved explaining the department's 8 action.

- (6) If the decision is made to proceed with an informal 10 hearing, the department shall request the committee to appoint one or more hearing officers to hear the case.
 - (A) All parties shall be notified of the time and place of the hearing.
- (B) An investigation of the issue may be made by an professional investigator 15 independent if felt 16 warranted by the department and the committee. The 17 investigation results shall be submitted the 18 department, committee hearing officers. complainant. and respondent prior to the hearing.
- (C) The informal hearing shall permit the right to be 21 heard (with an attorney, if desired) and the proceedings recorded. Such a hearing shall be considered an informal level of review and shall be governed by subdivision (h) of Section 100171.
- (D) Upon the finding that a violation of this section 26 occurred, the following disciplinary ranges may recommended to the department by the committee and may be adopted by the department if the respondent does not timely request further review as specified in *subdivision (d)*:
 - (i) Knowingly made a false statement of fact required to be revealed in the application for registration.
 - (I) Maximum: Revocation.

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- 34 Fifteen-day (II) Minimum: suspension. Range 35 depends on whether or not the registration was falsely 36 approved.
- (ii) Been convicted of a crime, if the crime is related 37 38 to the qualifications, functions, and duties of a registered environmental health specialist.

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1 (I) Maximum: Deny, refuse to renew, or revocation of 2 registration.

- (II) Minimum: Ninety days actual suspension.
- (iii) Knowingly made a false of 4 statement 5 required to be revealed in an application for, or renewal of registration. 6
 - (I) Maximum: Revocation.
- (II) Minimum: Seven day actual suspension. 8
- 9 (iv) Committed an act of deceit, misrepresentation, of contract, fraud, negligence, 10 violation professional incompetence, or unethical practice.
 - (I) Maximum: Revocation.
 - (II) Minimum: Ninety days suspension stayed three years on the following conditions of probation.
 - —Forty-five days actual suspension.
 - —The respondent shall obey all laws and regulations related to the practice of environmental health.
- (c) Department action to implement denial, suspension, refusal to renew, or revocation of registration 20 under this chapter shall be in accordance with Chapter 21 5 (commencing with Section 11500) of Part 1 of Division 22 3 of Title 2 of the Government Code, and the department 23 shall have all the powers granted by that chapter. In the 24 event of conflict between that chapter and this article, 25 Chapter 5 shall prevail A copy of the recommendation 26 made to the department by the committee shall be transmitted to the respondent within 10 calendar days of its receipt by the department.
- (d) The respondent may request further review of the 30 recommendation resulting from the informal level of review by sending a letter so stating to the address specified in the letter transmitting the recommendation. To be timely, the request shall be postmarked no later 34 than 15 calendar days after receipt by the respondent of 35 the recommendation at issue. Upon receiving a timely 36 request for review, the department shall set the matter for hearing pursuant to Section 100171.
- SEC. 27. Section 108900 of the Health and Safety Code 38 39 is amended to read:

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108900. (a) The department may impose a civil penalty payable to the department upon any person who violates any provision of this chapter or any regulation adopted pursuant to this chapter in the amount of not more than five thousand dollars (\$5,000) per day. Each day a violation continues shall be considered a separate violation.

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- (b) If, after examination of a possible violation and the 9 facts surrounding that possible violation, the department concludes that a violation has occurred, the department may issue a complaint to the person charged with the violation. The complaint shall allege the acts or failures to act that constitute the basis for the violation and the amount of the penalty. The complaint shall be served by personal service or by certified mail and shall inform the person so served of the right to a hearing.
- (c) Any person served with a complaint pursuant to 18 subdivision (c) may, within 20 days after service of the request a hearing by complaint, filing department a notice of defense. A notice of defense is deemed to have been filed within the 20-day period if it 22 is postmarked within the 20-day period. If a hearing is requested by the person, it shall be conducted within 90 days after the receipt by the department of the notice of 25 defense. If no notice of defense is filed within 20 days after 26 service of the complaint, the department shall issue an order setting the penalty as proposed in the complaint unless the department and the person have entered into a settlement agreement, in that case the department shall 30 issue an order setting the penalty in the amount specified in the settlement agreement. When the person has not filed a notice of defense or where the department and the person have entered into a settlement agreement, the order shall not be subject to review by any court or agency.
- (d) Any hearing required under this section shall be 37 conducted by a departmental hearing officer appointed by the director. The department shall adopt regulations establishing a hearing process to review complaints. Until the department adopts these regulations, all hearings

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shall be conducted in accordance with Chapter 5 (commencing with Section 11500) of Part 1 of Division 3 of Title 2 of the Government Code, except that hearings 3 shall be conducted by a departmental hearing officer 5 appointed by the director. The department shall have all the powers granted in that chapter pursuant to Section 6 100171, except to the extent that the procedures specified in Section 100171 are inconsistent with this section.

- (e) Orders setting civil penalties under this section 10 shall become effective and final upon issuance thereof, and payment shall be made within 30 days of issuance. A copy of the order shall be served by personal service or by certified mail upon the person served with the complaint.
- (f) Within 30 days after service of a copy of a decision 16 issued by the director after a hearing, any person so served may file with the superior court a petition for writ 18 of mandate for review of the decision. Any person who fails to file the petition within this 30-day period may not challenge the reasonableness or validity of the decision or order of the director in any judicial proceeding brought 22 to enforce the decision or order or for other remedies. Section 1094.5 of the Code of Civil Procedure shall govern any proceedings conducted pursuant to this subdivision. 25 In all proceedings pursuant to this subdivision, the court shall uphold the decision of the director if the decision is based upon substantial evidence in the whole record. The filing of a petition for writ of mandate shall not stay any corrective action required pursuant to this chapter or the 30 accrual of any penalties assessed pursuant to this section. This subdivision does not prohibit the court from granting any appropriate relief within its jurisdiction.
 - (g) The remedies under this section are in addition to, and do not supersede, or limit, any and all other remedies, civil or criminal.
 - (h) If the violation is committed after a previous imposition of a penalty under this section that has become final, or if the violation is committed with intent to mislead or defraud, or if the violation concerns tableware primarily used by children or marketed for children, the

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person shall be subject to imprisonment for not more than one year in the county jail or imprisonment in state prison, or by a fine of not more than ten thousand dollars (\$10,000), or by both the imprisonment and fine.

SEC. 28. Section 111645 of the Health and Safety Code is amended to read:

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111645. Any violation of any provision of this part or any regulation adopted pursuant to this part shall be grounds for denying a license or for suspending or revoking license. **Proceedings** for the suspension, or revocation of a license shall be conducted in accordance with Chapter 5 (commencing with Section 13 11500) of Part 1 of Division 3 of Title 2 of the Government 14 Code, and the department shall have all the powers granted in that chapter pursuant to Section 100171.

SEC. 29. Section 115145 of the Health and Safety Code is amended to read:

115145. (a) In any proceeding under this chapter for granting or amending any license, or for determining with, granting compliance or exceptions regulations adopted in accordance with this chapter, the department shall afford an opportunity for a hearing on the record upon the request of any person whose interest may be affected by the proceeding, and shall admit that person as a party to the proceeding.

- (b) Proceedings for the suspension or revocation of 27 licenses chapter shall under this be conducted accordance with Chapter 5 (commencing with Section 11500) of Part 1 of Division 3 of Title 2 of the Government Code, and the department shall have all the powers granted therein pursuant to Section 100171.
- (c) The adoption. repeal. of amendment 33 regulations pursuant to this chapter shall be 34 accomplished in conformity with 3.5 Chapter (commencing with Section 11340) of Part 1 of Division 3 of Title 2 of the Government Code.
- 37 SEC. 30. Section 116425 of the Health and Safety Code 38 is amended to read:
- 39 116425. (a) The department may exempt any public water system from any maximum contaminant level or

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technique requirement if it finds all the treatment following:

- (1) The public water system was in operation, or had applied for a permit to operate, on the effective date of the maximum contaminant level or treatment technique 6 requirement.
- (2) Due to compelling factors, which may include economic factors, the public water system is unable to with the maximum contaminant 10 treatment technique requirement.
- (3) The granting of the exemption will not result in an 12 unreasonable risk to health.
- (b) If the department grants a public water system an 14 exemption for a primary drinking water standard under 15 subdivision (a), the department shall prescribe, at the 16 time an exemption is granted, a schedule for both of the following:
- (1) Compliance by the public water system with each 19 contaminant level or treatment technique requirement 20 for which the exemption was granted.
- (2) Implementation by the public water system of 22 interim control measures the department may require 23 for contaminant treatment technique each or 24 requirement for which the exemption was granted.
- (c) Any schedule prescribed by the department 26 pursuant to this section shall require compliance by the public water system with each contaminant level or 28 treatment technique requirement for which the exemption was granted within 12 months from granting of the exemption.
- (d) The final date for compliance with any schedule 32 issued pursuant to this section may be extended by the department for a period not to exceed three years from the date of the granting of the exemption if the department finds all of the following:
- 36 (1) The system cannot meet the standard without 37 capital improvements that cannot be completed within 38 the period of the exemption.
- 39 (2) In the case of a system that needs financial 40 assistance for the necessary improvements, the system

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has entered into an agreement to obtain the financial assistance or the system has entered into an enforceable agreement to become part of a regional public water system.

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- (3) The system is taking all practicable steps to meet the standard.
- (e) In the case of a system that does not serve more than 500 service connections and that needs financial assistance for the necessary improvements, an exemption granted pursuant to paragraph (2) of subdivision (d) may be renewed for one or more additional two-year periods 12 if the system establishes that it is taking all practicable steps to meet the requirements of subdivision (d).
- (f) Prior to the granting of an exemption pursuant to 15 this section, the department shall provide notice and an 16 opportunity for a public hearing. Notice of any public hearing held pursuant to this section shall be given by the 18 department in writing to the public water system seeking 19 the exemption and to the public as provided in Section 20 6061 of the Government Code. A public hearing provided pursuant to this subdivision is not an adjudicative hearing and is not required to comply with Section 100171.
- SEC. 31. Section 116625 of the Health and Safety Code 24 is amended to read:

116625. (a) The department, after a hearing noticed 26 and conducted as provided in Section 11500 of the Government Code 100171, may suspend or revoke any permit issued pursuant to this chapter if the department determines pursuant to the hearing that the permittee is 30 not complying with the permit, this chapter, or any standard, or issued regulation, order thereunder, or that the permittee has made a false statement or representation on any application, record, report maintained or submitted for purposes 34 or 35 compliance with this chapter. If the permit at issue has 36 been temporarily suspended pursuant to subdivision (c), the accusation shall be served and notice of the hearing 38 date given within 15 days of the effective date of the temporary suspension order. The commencement of the 40 hearing shall be as soon as practicable, but in no case later **SB** 68 **— 44 —**

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than 60 days after the effective date of the temporary suspension order.

- (b) The permittee may file with the superior court a petition for a writ of mandate for review of any decision of the department made pursuant to subdivision (a). 6 Failure to file a petition shall not preclude a party from challenging the reasonableness or validity of a decision of the department in any judicial proceeding to enforce the decision or from pursuing any remedy authorized by this chapter.
- 11 (c) The department may temporarily suspend 12 permit issued pursuant to this chapter prior to any 13 hearing when the action is necessary to prevent an 14 imminent or substantial danger to health. The director shall notify the permittee of the temporary suspension and the effective date thereof and, at the same time, 17 notify the permittee that a hearing has been scheduled. 18 The hearing shall be held as soon as possible, but not later than 15 days after the effective date of the temporary suspension and shall deal only with the issue of whether the temporary suspension shall remain in place pending 21 a hearing on the merits. The temporary suspension shall 23 remain in effect until the hearing is completed and the director has made a final determination on the merits 25 temporary suspension, that in any event shall be made within 15 days after the completion of the hearing. If the determination is not transmitted within 15 days after the hearing is completed, the temporary suspension shall be no further effect. Dissolution of the temporary deprive 30 suspension does not the department jurisdiction to proceed with a hearing on the merits under 32 subdivision (a).
- 33 SEC. *32*. Section 1953.5 is added the to 34 *Unemployment Insurance Code, to read:*
- 35 1953.5. The presiding officer may conduct all or part 36 of a hearing by telephone, television, or other electronic means, notwithstanding a party's objection pursuant to Section 11440.30 of the Government Code, on a showing of good cause by the party requesting the hearing by telephone, television, or other electronic means.

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33. Section 14088.23 SEC. of the Welfare and *Institutions Code is amended to read:*

14088.23. (a) The department may apply one or more of the following sanctions against any contractor for failure to comply with the requirements of this article, regulations adopted by the department, the contract between the contractor and the department, or for other good cause shown. Good cause includes, but is not necessarily limited to, three repeated and uncorrected 10 findings of serious deficiencies that have the potential to endanger patient care, as defined by the department in accordance with this section, identified in the medical audits conducted by the department:

(1) Terminate the contract.

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- (2) Suspend enrollment and marketing activities.
- (3) Require the contractor to suspend or terminate personnel of the contractor or to terminate participation by subcontractors specified by the department.
- (4) Impose civil penalties not to exceed ten thousand 20 dollars (\$10,000) per violation pursuant to regulations adopted by the director. Unless imposed in error. penalties shall not be returned to the plan.
- (5) Take other appropriate action as determined 24 necessary by the department.
 - (b) The department shall give the contractor and any other persons who may be directly interested not less than 30 days' notice of its intention to impose any of the sanctions authorized by this section.
- (c) The notice required by subdivision (b) shall be 30 written, and shall specify each requirement that has not been met, the proposed effective date of the sanction or sanctions, and the amount and duration of each proposed sanction.
- 34 (d) (1) Within five working days after the receipt of 35 the written notice required by subdivision (b), the contractor may submit notice of its intent to comply with the requirements specified in the written notice. 37
- 38 (2) If the contractor submits the notice of intent authorized by paragraph (1), the department shall allow the contractor to demonstrate its compliance with the

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specified in the department's requirements written notice, commencing. Substantial compliance shall achieved within 30 calendar days from the date of the submission of the notice of intent to comply by the contractor. Within 15 days following the completion of the 30-day compliance correction period, the department review the corrective actions taken contractor and, if appropriate, approve those actions.

- (3) If a contractor subject to notice to apply sanctions 10 under subdivision (b) does not demonstrate appropriate corrective compliance within the 30-day action period or does not submit a notice of intent to comply with the requirements specified in the notice required by subdivision (b), the department shall notify the contractor, in writing, of the effective date and terms of the sanction or sanctions applied pursuant to this section.
- (4) A contractor may appeal sanctions applied 19 pursuant to this section to the department within 15 20 working days after the notice of the effective date of the sanctions has been provided pursuant to paragraph (3), setting forth relevant facts and arguments. The department shall grant or deny the appeal within 30 calendar days after receiving the appeal The department may make one or more of the following temporary suspension orders as an immediate sanction: temporarily suspend activities, temporarily enrollment marketing activities, require the contractor temporarily to suspend specified personnel of the contractor, or require the contractor temporarily suspend participation by specified subcontractor. a temporary suspension orders may be effective beginning on the first day after the expiration of the 30-day 34 compliance correction period, if thecontractor 35 submitted a notice of intent to comply, but has not 36 demonstrated appropriate corrective action. 37 beginning on the first day after the notice required by subdivision (b) if the contractor did not submit a notice of intent to comply. All other sanctions shall be effective

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no earlier than 20 days after the notice specified in paragraph (3).

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- (5) If the department issues a temporary suspension order as an immediate sanction, it shall notify the contractor of the nature and effective date of the 6 temporary suspension and at the same time shall serve the provider with an accusation. Upon receipt of a notice of defense filed by the contractor, the department shall, within 15 days, set the matter for hearing, which shall be 10 held as soon as possible, but not later than 30 days after receipt of the notice of hearing by the contractor. The 12 hearing may be continued at the request of the contractor 13 if a continuance is necessary to permit presentation of an 14 adequate defense. The temporary suspension order shall 15 remain in effect until the hearing is completed and the 16 department has made a final determination on the merits. However, the temporary suspension order shall 17 18 be deemed vacated if the director fails to make a final determination on the merits within 60 days after the 20 original hearing has been completed.
- (6) A contractor may request a hearing in connection 22 with any sanctions applied pursuant to this section, other 23 than those contained in a temporary suspension order, 24 within 15 working days after the notice of the effective 25 date of the sanctions has been given pursuant to 26 paragraph (3), by sending a letter so stating to the address specified in the notice. The department shall stay 28 implementation of the sanction upon receipt of the request for a hearing. Implementation of the sanction 30 shall remain stayed until the effective date of the final decision of the department.
- (7) Except as otherwise provided herein, all hearings review imposition of sanctions, the 34 temporary suspension orders, shall be held pursuant to the procedures set forth in Section 100171 of the Health and Safety Code and in any regulations adopted pursuant to that section.
- may (e) The department collect civil 38 penalties 39 imposed pursuant to this section by withholding the

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amount of the penalty from capitation payments owed by the department to the contractor.

SEC. 34. Section 14123 of the Welfare and Institutions Code is amended to read:

14123. Participation in the Medi-Cal program by a provider of service is subject to suspension in order to protect the health of the recipients and the funds appropriated to carry out this chapter.

(a) The director may suspend a provider of service 10 from further participation under the Medi-Cal program for violation of any provision of this chapter or Chapter 8 (commencing with Section 14200) or any rule or regulation promulgated by the director pursuant to those chapters. Any such suspension may be for an indefinite or specified period of time and with or without conditions or 16 may be imposed with the operation of the suspension stayed or probation granted. The director shall suspend a provider of service for conviction of any felony or any misdemeanor involving fraud, abuse of the Medi-Cal program or any patient, or otherwise substantially related to the qualifications, functions, or duties of a provider of service.

If the provider of service is a clinic, group, corporation, 24 or other association, conviction of any officer, director, or shareholder with a 10 percent or greater interest in that organization, of such a crime shall result in the suspension of that organization and the individual convicted if the 28 director believes that suspension would be in the best interest of the Medi-Cal program. If the provider of services is a political subdivision of the state or other government agency, the conviction of the person in charge of the facility of such a crime may result in the suspension of that facility. The record of conviction or a 34 certified copy thereof, certified by the clerk of the court or by the judge in whose court the conviction is had, shall 36 be conclusive evidence of the fact that the conviction occurred. A plea or verdict of guilty, or a conviction following a plea of nolo contendere is deemed to be a conviction within the meaning of this section.

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After conviction, but before the time for appeal has 1 elapsed or the judgment of conviction has been affirmed on appeal, the director, if he or she believes that suspension would be in the best interests of the Medi-Cal 5 program, may order the suspension of a provider of service. When the time for appeal has elapsed, or the judgment of conviction has been affirmed on appeal or when an order granting probation is made suspending the imposition of sentence irrespective of any subsequent order under Section 1203.4 of the Penal Code allowing a 10 person to withdraw his or her plea of guilty and to enter a plea of not guilty, or setting aside the verdict of guilty, 12 or dismissing the accusation, information, or indictment, 14 the director shall order the suspension of a provider of service. The suspension shall not take effect earlier than the date of the director's order. Suspension following a 17 conviction is not subject to the proceedings required in subdivision (c). However, the director may grant an informal hearing at the request of the provider of service to determine in the director's sole discretion if the 21 circumstances surrounding the conviction iustify rescinding or otherwise modifying the suspension 23 provided for in this subdivision.

If the provider of service appeals the conviction and the 25 conviction is reversed, the provider may apply Medi-Cal reinstatement to the program after conviction is reversed. Notwithstanding Section 14126.6, the application for reinstatement shall not be subject to one-year waiting period for the filing of a reinstatement petition pursuant to Section 11522 of the Government Code.

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(b) Whenever the director receives written notification from the Secretary of the United States 34 Department of Health and Human Services, that a physician or other individual practitioner has been Medicare 36 suspended from participation in the Medicaid programs, the director shall, promptly suspend practitioner from participation in the Medi-Cal program. This automatic suspension is not subject to the proceedings required in subdivision (c). No payment **SB** 68 **— 50 —**

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from state or federal funds may be made for any item or service rendered by the practitioner during the period of suspension.

(c) The proceedings for suspension shall be conducted 5 in accordance with Chapter 5 (commencing with Section 11500) of Part 1 of Division 3 of Title 2 of the Government Code, except that hearings may be conducted by departmental hearing officers appointed by the director. The director may periodically subcontract with the 10 Office of Administrative Hearings to conduct the hearings pursuant to Section 100171 of the Health and Safety Code. The director may temporarily suspend any provider of service prior to any hearing when in his or her opinion that action is necessary to protect the public welfare or the interests of the Medi-Cal program. The 16 director shall notify the provider of service of the temporary suspension and the effective date thereof and at the same time serve the provider with an accusation. The accusation and all proceedings thereafter shall be in accordance with the sections of the Government Code specified in this subdivision Section 100171 of the Health and Safety Code. Upon receipt of a notice of defense by the provider, the director shall set the matter for hearing within 30 days after receipt of the notice. The temporary suspension shall remain in effect until such time as the 26 hearing is completed and the director has made a final determination on the merits. The temporary suspension shall, however, be deemed vacated if the director fails to make a final determination on the merits within 60 days after the original hearing has been completed. This 30 subdivision does not apply where the suspension of a provider is based upon the conviction of any crime 32 33 involving fraud, abuse of the Medi-Cal program, or 34 suspension from the federal Medicare program. In those 35 instances, suspension shall be automatic.

(d) The suspension by the director of any provider of service shall preclude the provider from submitting claims for payment, either personally or through claims submitted by any clinic, group, corporation, or other association to the Medi-Cal program for any services or **— 51 — SB** 68

supplies the provider has provided under the program, except for services or supplies provided prior to the suspension. No clinic, group, corporation, or other association which is a provider of service shall submit 5 claims for payment to the Medi-Cal program for any services or supplies provided by a person within the organization who has been suspended or revoked by the director, except for services or supplies provided prior to 9 the suspension. 10

Where the provisions of this chapter or Chapter 8 (commencing with Section 14200) or the regulations promulgated by the director are violated by a provider of service which is a clinic, group, corporation, or other 14 association, the director may suspend the organization and any individual person within the organization who is 16 responsible for the violation.

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- (e) Notice of the suspension shall be sent by the 18 director to the provider's state licensing, certifying, or registering authority, along with the evidence upon 20 which the suspension was based.
- (f) In addition to the bases for suspension contained in subdivisions (a) and (b), the director may suspend a provider of service from further participation under the Medi-Cal dental program for the provision of services that are below or less than the standard of acceptable quality, established by the California Association Guidelines for the Assessment of Clinical 28 Quality and Professional Performance, Copyright 1995, Third Edition, as periodically amended. Any such suspension shall be subject to the requirements contained in subdivisions (a) to (e), inclusive.
- SEC. 35. Section the 14123.2 of Welfare and 33 Institutions Code is amended to read:
- 14123.2. Any provider or person that presents or causes to be presented a claim for services to an officer, 35 employee, or agent of the State of California state, or of 36 department or agency thereof as defined appropriate state law, that the director determines is for a medical or other item or service that the person knows or has reason to know; (a) was not provided as claimed,

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or (b) payment for which may not be made under the program in the following instances: (1) when the person or provider has been suspended from participation in the program, or (2) when the department determines that 5 the services or items claimed are substantially in excess of the needs of individuals or are of a quality that fails to meet professionally recognized standards of health care, or (3) when the department determines that a person has 9 demonstrated a pattern of abusive overbilling of the program, or (4) when the department determines that a 10 person has intentionally or negligently made a false statement or representation on any request for payment 12 submitted to the Medi-Cal program; or (c) is submitted 14 in violation of an agreement between the person and the state, shall be subject in addition to any other penalties 16 that may be prescribed by law, to a civil money penalty 17 of not more than three times the amount claimed for each 18 item or service. For continuing intentional violations, a civil money penalty of not more than three times the amount claimed for each item or service may be imposed 21 for each day the violation continues. 22

The director shall make the determination to assess civil money penalties and shall be responsible for the collection of the penalty amounts.

The provider or person subjected to a civil money penalty may appeal any decision by the director to assess the penalty pursuant to Section 100171 of the Health and Safety Code and any applicable regulations.

Notwithstanding any other provisions of law, all money collected pursuant to this section shall be deposited in the General Fund on a monthly basis.

SEC. 36. Section 14126.50 of the Welfare and Institutions Code is amended to read:

34 14126.50. Facilities and previous licensees of facilities 35 may appeal the result of any department audit pursuant 36 to this article, as provided in *Section 100171 of the Health* 37 *and Safety Code and* regulations adopted by the 38 department.

39 SEC. 37. Section 14171 of the Welfare and Institutions 40 Code is amended to read:

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14171. (a) The director shall establish administrative appeal processes to review grievances or complaints arising from the findings of an audit or examination made pursuant to Sections 10722 and 14170 and for final settlements, including, in the case of hospitals, the application of Sections 51536, 51537, and 51539 of Title 22 of the California Code of Regulations. All these processes shall be established by regulation, pursuant to, and consistent with, Section 100171 of the Health and Safety Code.

- (b) Different administrative appeal processes may be established by the director for grievances or complaints arising from the determinations of a tentative or final settlement based on audit or examination findings made 15 by or on behalf of the department pursuant to Sections 10722 and 14170, except that. However, consistent with existing practice, no administrative appeal available for tentative settlement of cost reports.
- (c) The administrative appeal process established by 20 the director for final settlements, including, in the case of hospitals, the application of Sections 51536, 51537, and 51539 of Title 22 of the California Code of Regulations shall include the procedural requirements of Chapter 5 (commencing with Section 11500) of Part 1 of Division 3 of Title 2 of the Government Code. The impartial hearing shall be conducted by an administrative law judge appointed by the director. The director may subcontract with the Office of Administrative Hearings to conduct hearings on cases involving complicated issues of fact or law, or to reduce the backlog of cases.
 - (d) The administrative appeal process established by the director for tentative settlements, including, in the case of hospitals, the application of Sections 51536, 51537, and 51539 of Title 22 of the California Code of Regulations shall be an informal process which, however, guarantees a provider the right to present any grievance complaint to the department in writing. Any subsequent hearings shall be conducted in an informal manner and shall be held at the discretion of the department.

40 (e)

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(d) The time limitations in subdivisions (f) (e) and (g)(f) for the impartial hearing and the final decisions are mandatory. If the department fails to conduct the hearing or to adopt a final decision thereon within the time 5 limitations provided in subdivisions (f) (e) and (g) (f), the amount of any overpayment which is ultimately determined by the department to be due shall be reduced by 10 percent for each 30-day period, or portion thereof, that the hearing or the decision, or both, are delayed 10 beyond the time limitations provided in subdivisions (f) (e) and $\frac{g}{g}$ (f). However, the time period shall be extended by either of the following: 12

(1) Delay caused by a provider.

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- (2) Extensions of time granted a provider at its sole 15 request or at the joint request of the provider and the department.
 - (f) (1) Notwithstanding subdivision (e), the
- (e) (1) The administrative appeal process established by the director shall commence with an informal 19 conference with the provider, a representative of the department. and the administrative law judge. 22 informal conference shall be conducted no later than 90 23 days after the filing of a timely and specific statement of 24 disputed issues by the provider. The administrative law 25 judge, when appropriate, may assign the administrative 26 appeal to an informal level of review where efforts could be made to resolve facts and issues in dispute in a fair and equitable manner, subject to the requirements of state and federal law. The review conducted at this informal 30 level shall be completed no later than 180 days after the filing of a timely and specific statement of disputed issues by the provider.
- (2) Nothing in this subdivision shall prohibit 34 provider from presenting any unresolved grievances or complaints at an impartial hearing pursuant to 36 subdivision (e) (a). The impartial hearing shall conducted no later than 300 days after the filing of a timely and specific statement of disputed issues by the For noninstitutional providers, a proposed decision shall be prepared and transmitted to the director

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and the parties within 60 days after the closure of the record of the impartial hearing. For institutional providers, a proposed decision shall be prepared and transmitted to the director and the parties within 180 days after the closure of the record of the impartial hearing.

- (3) (A) Subject to subdivision (g) (f), a final decision in a noninstitutional provider appeal shall be adopted within 180 days after the closure of the record of the impartial hearing, and a final decision in an institutional provider appeal shall be adopted within 300 days after the closure of the record of the impartial hearing.
- (B) The department shall mail a copy of the adopted decision to all parties within 30 days of the date of adoption of the decision.

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(f) In the event the director intends to modify a proposed decision, on or before the 180th day following closure of the record of the hearing noninstitutional providers or the 300th day following the closure of the record of the hearing for institutional providers, the director shall provide written notice of his or her intention to the parties and shall afford the parties an opportunity to present oral and written argument. Following this notice, on or before the 240th day following the hearing the closure of the record of noninstitutional providers or the 420th day following closure of the record of the hearing for institutional providers, or within that additional time period as is granted pursuant to the sole request of a provider or at the joint request of the provider and the department, the director shall issue a modified final decision.

(h)

(g) In the event recovery of a disallowed payment has 34 been made by the department, a provider who prevails 35 in an appeal of a disallowed payment shall be entitled to 36 interest at the rate equal to the monthly average received on investments in the Surplus Money Investment Fund, commencing on the date the appeal is formally accepted by the department or the date payment is received by the department, whichever is later.

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1 (i)

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(h) Except as provided in subdivision commencing 60 days after issuance of the first statement of account status or demand for repayment resulting 5 from an audit or examination made pursuant to Sections 10722 and 14170, interest at the rate equal to the monthly average received on investments in the Surplus Money Investment Fund during the month the first statement of account status or demand for repayment was issued shall 10 be assessed against any unrecovered overpayment due to the department.

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- (i) (1) Commencing on the day following the last day 14 of the period covered by an audit or examination made pursuant to Sections 10722 and 14170, interest at the rate 16 established under Section 19269 of the Revenue and 17 Taxation Code which is in effect on the date of the 18 commencement of that interest shall be assessed against any unrecovered overpayment due to the department by 20 providers of durable medical equipment or incontinence supplies.
- (2) Interest which accrues under this subdivision for 23 recoupment of an overpayment based on the lack of medical necessity for a previously approved claim shall commence to accrue on the date of written demand by the department.

(k)

- (*j*) The final decision of the director 29 reviewable in accordance with Section 1094.5 of the Code of Civil Procedure within six months of the issuance of the director's final decision.
 - SEC. 38. Section ofthe Welfare 14171.5 and Institutions Code is amended to read:
- 34 14171.5. Any institutional provider of health 35 services which that obtained reimbursement under this 36 chapter to which it is not entitled shall be subject to the following interest charges or penalties: 37
 - (a) When it is established upon audit that the provider has claimed payments under this chapter to which it is not entitled, the provider shall pay, in addition to the amount

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improperly received, interest at the rate specified by subdivision (i) (h) of Section 14171.

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- (b) When it is established upon audit that the provider claimed payments related to services or costs which that the department had previously notified the provider in an Audit Report audit report that such the costs or services were not reimbursable, the provider shall pay in addition to the amount improperly claimed, a penalty of 10 percent of the amount improperly claimed after this 10 notice, plus the cost of the audit. In addition, interest shall be assessed at the rate specified in subdivision (i) (h) of Section 14171. Providers who wish to preserve appeal or to challenge the department's regarding appeal issues, may claim such cost or services 14 and not be reimbursed therefor, provided that they are 16 identified and presented separately on the cost report.
- (c) When it is established that the provider 18 fraudulently claimed and received payments under this chapter, the provider shall pay a penalty of 25 percent of 20 the amount improperly claimed, plus the cost of the audit, in addition to the amount thereof. In addition, interest will be assessed at the rate specified by subdivision (i) (h) of Section 14171. A fraudulent claim is a claim upon which the provider has been convicted of fraud upon the program. Nothing in this section shall prevent imposition of any other civil or criminal penalties to which the provider may be liable.
 - (d) Appeals to action taken in subdivisions (a), (b), and (c) of Section 14171.5 above are subject to the administrative appeals process provided by Section 14171.
 - (e) Penalties paid by providers under subdivisions (a), (b), and (c) of Section 14171.5 are not reimbursable by the program.
- 35 (f) As used in this section, "the cost of the audit" 36 includes actual hourly wages, travel, and incidental expenses at rates allowable by State Board of Control 37 rules, and applicable overhead costs. 38
- 39 SEC. 39. Section 14171.6 ofthe Welfare and *Institutions Code is amended to read:*

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of 14171.6. (a) Any provider durable medical equipment or incontinence supplies that obtains reimbursement under this chapter to which it is not entitled shall be subject to interest charges or penalties as specified in this section.

- (b) When it is established upon audit that the provider has claimed payments under this chapter to which it is not entitled, the provider shall pay, in addition to the amount improperly received, interest at the rate specified by subdivision (i) (i) of Section 14171.
- (c) (1) When it is established upon audit that the provider claimed payments related to services or costs which that the department had previously notified the 14 provider in an Audit Report audit report that the costs or services were not reimbursable, the provider shall pay, in addition to the amount improperly claimed, a penalty of 10 percent of the amount improperly claimed after receipt of the notice, plus the cost of the audit.
 - (2) In addition to the penalty and costs specified by paragraph (1), interest shall be assessed at the rate specified in subdivision (i) (i) of Section 14171.
- (3) Providers that wish to preserve appeal rights or to 23 challenge the department's positions regarding appeal issues, may claim the costs or services and not be reimbursed therefor, provided that if they are identified and presented separately on the cost report.
- (d) (1) When it is established that the 28 fraudulently claimed and received payments under this chapter, the provider shall pay, in addition to the amount improperly claimed, a penalty of 300 percent of the amount improperly claimed, plus the cost of the audit.
 - (2) In addition to the penalty and costs specified by paragraph (1), interest shall be assessed at the rate specified by subdivision (i) (i) of Section 14171.
- (3) For purposes of this subdivision, a fraudulent claim 36 is a claim upon which the provider has been convicted of fraud upon the Medi-Cal program.
- 38 (e) Nothing in this section shall prevent the imposition of any other civil or criminal penalties to which the provider may be liable.

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(f) Any appeal to any action taken pursuant to subdivision (b), (c), or (d) is subject to the administrative appeals process provided by Section 14171.

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4 (g) As used in this section, "cost of the audit" includes 5 actual hourly wages, travel, and incidental expenses at 6 rates allowable by rules adopted by the State Board of 7 Control, and applicable overhead costs which that are 8 incurred by employees of the state in administering this 9 chapter with respect to the performance of audits.